

Merri-bek Family Doctors Fee Policy - July 2024

At Merri-bek Family Doctors, our aim is to offer excellent care for our patients. To give your concerns the time and attention they deserve, we charge private fees for our consultations. Medicare provides you with a rebate for consultations with your GP; however, the costs to keep our clinic running cannot be sustained solely by the rebate offered by Medicare.

We offer bulk billing to Disability Pension Card and Aged Pension Card holders. Discounted rates apply for Pension Card holders other than AGE or DSP, Health Care Card holders, Commonwealth Seniors Card holders and children 15 years and under. **Bulkbilling services ONLY apply Monday through Friday. Discount rates will apply for AGE and DSP Card holders on Saturdays.**

General Medical

**Discounted rates*

Consultation Type	Initial Fee		Rebate	Out-of-Pocket Cost	
	Mon – Fri	Saturday		Mon – Fri	Saturday
Consultation <5 mins	\$74.36	\$84.36	\$19.60	\$54.76	\$64.76
	*\$48.48	*\$58.48		*\$28.88	*\$38.88
Consultation >5 mins <10 mins	\$97.61	\$107.61	\$42.85	\$54.76	\$64.76
	*\$71.73	*\$81.73		*\$28.88	*\$38.88
Consultation >10mins <20mins	\$102.67	\$112.67	\$42.85	\$59.82	\$69.82
	*\$76.79	*\$86.79		*\$33.94	*\$43.94
Consultation >20 mins <25 mins	\$142.72	\$152.72	\$82.90	\$59.82	\$69.82
	*\$116.84	*\$126.84		*\$33.94	*\$43.94
Consultation >25 mins <40 mins	\$152.86	\$162.86	\$82.90	\$69.96	\$79.96
	*\$121.81	*\$131.81		*\$38.91	*\$48.91
Consultation >40 mins <45 mins	\$192.11	\$202.11	\$122.15	\$69.96	\$79.96
	*\$161.06	*\$171.06		*\$38.91	*\$48.91
Consultation >45 mins	\$212.58	\$222.58	\$122.15	\$90.43	\$100.43
	*\$171.18	*\$181.18		*\$49.03	*\$59.03
<i>Valid AGE or DSP Pensioner Card Holders and Full DVA</i>	BULK-BILLED: MONDAY TO FRIDAY *DISCOUNT RATES: SATURDAY				

Additional Fees may be charged for:

- the use of our Treatment Room, e.g. for dressings or minor procedures,
- tests requested by your General Practitioner, e.g. ECG Tracing, Pregnancy Testing, and
- repeat or replacement prescriptions and referrals that do not require an appointment with your GP.

These will be discussed with you prior to performing these additional services. Some of these services will not be claimable with Medicare.

Payment for Services Rendered

We accept EFTPOS and credit card payments; however, there are surcharges associated with these cards. We can transmit your receipt electronically to Medicare so that you receive your rebate directly back into the bank account nominated with Medicare, or we can process your rebate on the spot via a debit card.

Cancellation Fees

Cancellation of an appointment must be provided 2 hours prior to the appointment, otherwise a cancellation fee may apply. Please note, acupuncture and counselling services require 24 hours' notice of cancellation. Cancellation fees will be calculated based on the length of time booked with the GP. This fee does not attract a Medicare rebate.